



Dear Parent or Guardian,

Although schools have closed, our school-based health center (SBHC) on your campus will remain open to serve your child's medical and mental health needs. We want to assure you that your child's health, safety, and wellbeing are our top priority, and that we are fully prepared to see your child for face-to-face visits in our SBHC. We are also still able to provide telehealth appointments, either through video or phone, while your child is off-site. We are able to make diagnoses, form treatment plans, and send prescriptions without seeing your child face-to-face in many instances. To schedule a face-to-face or telehealth appointment, please do not hesitate to e-mail us at school@ryanhealth.org or call us directly at the SBHC.

Ryan Health continues to be vigilant in our monitoring of the pandemic and has taken every precaution to keep your child and our staff safe through the adoption of comprehensive safety protocols and policies. If your child has a face-to-face visit at the SBHC, a staff member will be checking students and staff for fever and screening for COVID-19 symptoms at the entrance of each of our SBHCs. Consistent with CDC recommendations, all individuals entering our SBHCs must wear a face mask or face covering. Patients and visitors will be asked to use hand sanitizer upon entering our SBHCs, and staff will use hand sanitizer or wash their hands before and after every patient interaction. We will keep students socially distanced from each other, limit the number of students allowed in the SBHC at a time, and limit guests and visitors to only those medically necessary. Additionally, we are performing more frequent cleaning and disinfecting of high touch areas and all medical equipment is sanitized between every student.

There are things you and your child can do to keep yourselves and the community safe. Whenever leaving the home, please ensure that you and your child are wearing masks to prevent the transmission of COVID-19. Wash your hands often, cough and sneeze into your elbow instead of your hands, avoid touching your face, and try to keep at least 6 feet away from others. If you are feeling unwell and have only mild to moderate symptoms, stay home. Additionally, ensure that your child is up to date with their annual physical exam and required immunizations before returning to school. School entry requirements can be found here: <https://www.schools.nyc.gov/docs/default-source/default-document-library/sh65-medical-immunization-requirements>. For more information, Ryan Health recommends consulting the Centers for Disease Control (<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>), the New York State Department of Health (<https://coronavirus.health.ny.gov/home>), the New York City Department of Health (<https://www1.nyc.gov/site/doh/covid/covid-19-main.page>), and the World Health Organization (<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>).

If you have any questions or concerns, please do not hesitate to e-mail us at school@ryanhealth.org, or give us a call at 212-229-1060.

Thank you for the privilege of serving your children and your school community.

Sincerely,
Your Ryan Health SBHC Staff